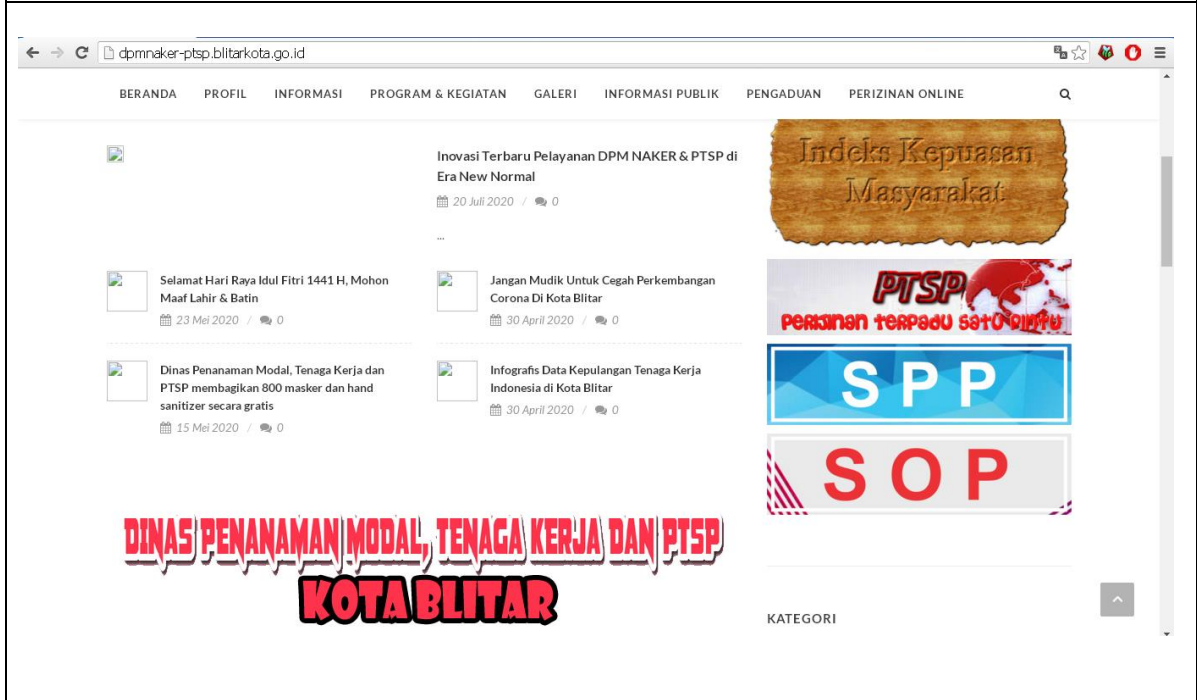


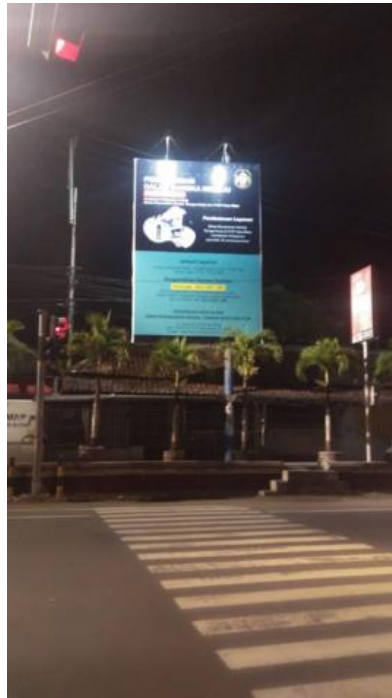
3. Situs Website



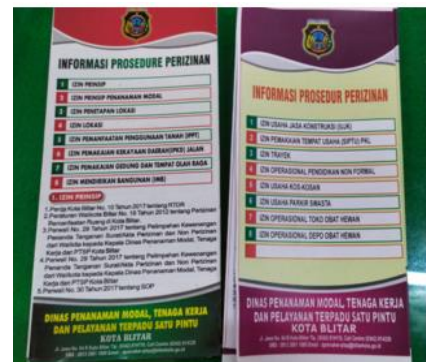
6. RUANG PELAYANAN



7. MEDIA INFORMASI (BALIHO)



7. MEDIA INFORMASI LEAFLET



8. AKSES INFORMASI LAYANAN

a. Tatap Muka



b. Membaca dilokasi



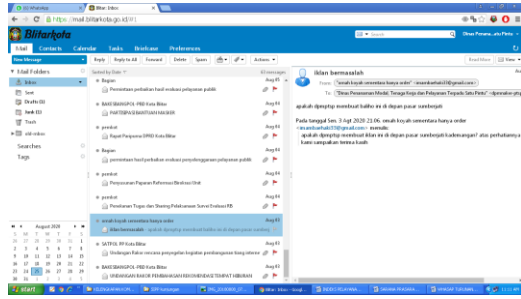
c. Melalui SMS



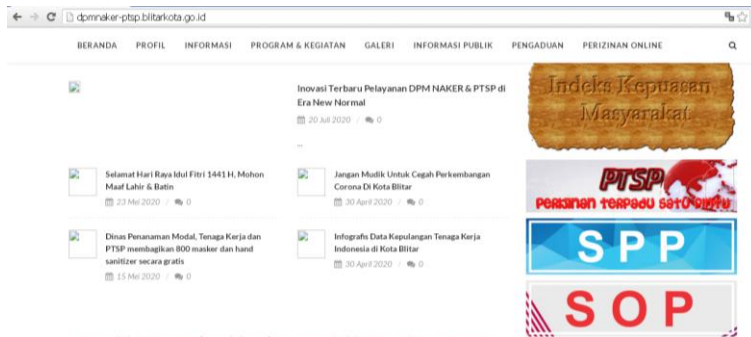
d. Media Telp.



e. Email



f. Website



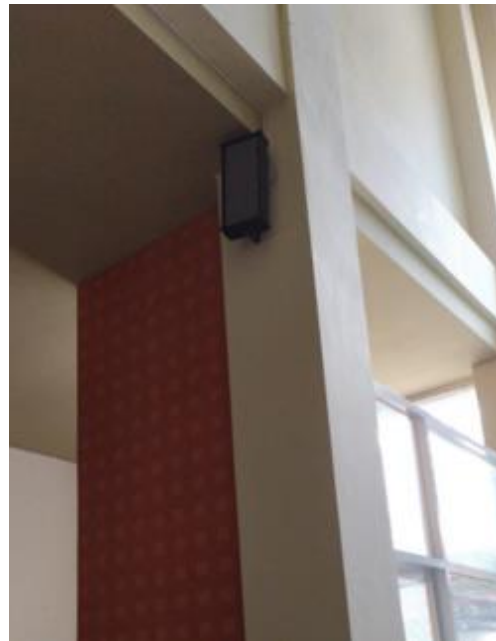
9. PUBLIKASI MAKLUMAT



10. NOMOR ANTRIAN



11. ANTRIAN DIPANDU MELALUI PENERAS SUARA



13. KODE ETIK PELAYANAN (SK kode etik, SK sanksi dan penghargaan terlampir)



14. BUDAYA PELAYANAN

a. Seragam khusus / mengenakan identitas nama



b. Mengenakan PIN/atribut/logo pelayanan



c. Sempraktekkan 5 S (SK Senyum Siji terlampir)



15.a. PARKIR MOTOR



15.b. PARKIR MOBIL



c. SARANA DISABILITAS



16.a. Televisi



b. Bahan Bacaan



c. Monitor antrian



d. AC



e. Air Minum



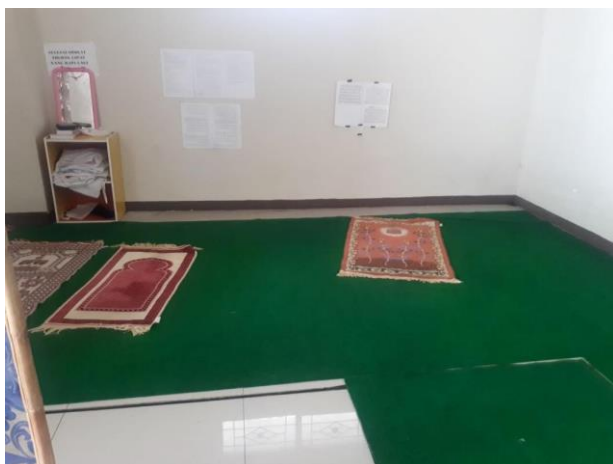
f. Hotspot/Wifi



g. Area Merokok



h. Ruang Ibadah



17. Fasilitas Toilet



TOILET LAKI – LAKI DAN PEREMPUAN TERPISAH



18. SARPRAS BERKEBUTUHAN KHUSUS



19. RUANG LAKTASI



19. RUANG RAPAT



19. TEMPAT BERMAIN ANAK



21. PEMBAYARAN TUNAI



E. 1. HELP DESK (PUSAT INFORMASI)



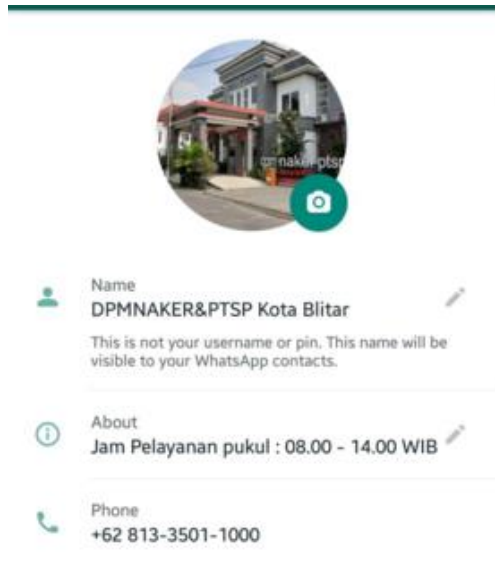
2. SARANA KONSULTASI, SARANA PENGADUAN



Alamat persuratan, Email, Telepon, Website, Media Sosial



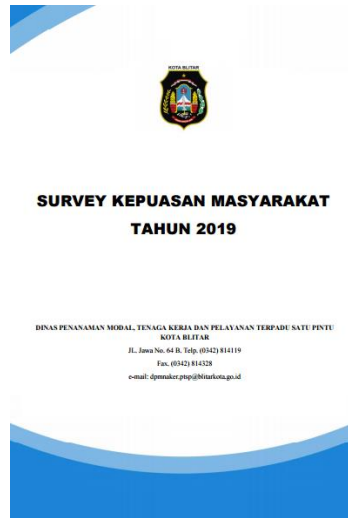
SMS



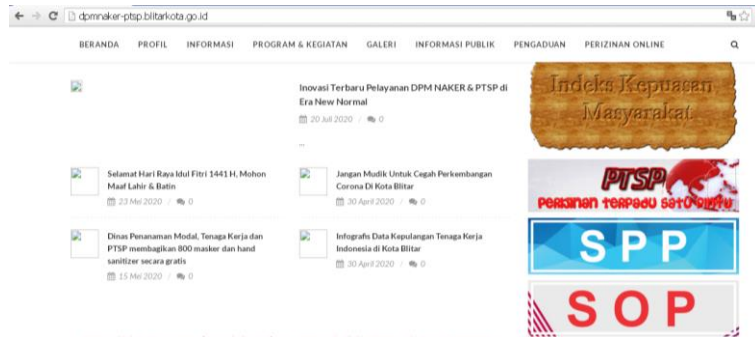
DOKUMENTASI KONSULTASI



Buku SKM (File SKM terlampir)



Website/Medsos



POS JAGA/ SECURITY



Survey Kepuasan Masyarakat

